

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 28th day of June 2019

C.G.No:290/2018-19/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P.Narasimhulu,
C/o Siddalaiah Temple,
Rapur (M),
Nellore –Dist.

Complainant

AND

1.Assistant Executive Engineer/O/Rapur
2.Deputy Executive Engineer/O/Gudur Rurals
3.Executive Engineer/O/Gudur

Respondents

ORDER

1. Complainant presented complaint before this Forum regarding interruptions in power supply and high voltage.
2. Respondent No.3 in his written submission has explained that the respondent No.1 has inspected the premises and discussed with the complainant regarding high voltage problem to service No. 786 of Siddalaiah temple in Rapur Town. He has also explained that due to heavy gale, rain and lightening stroke the DTR was failed and the same was replaced on the next day, the high voltage problem was resolved immediately. The respondent has also enclosed a letter of the complainant dt: 25.03.2019 addressed to respondent No.1 wherein he has expressed satisfaction regarding the voltage.
3. Since the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

DESPATCHED

DATE

4/7

C.G.No.290/2018-19_Nellore Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th June 2019.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.